

Contact Details

Leicester City

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West Area 3

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Leicestershire Partnership
NHS Trust

Care Navigation

This leaflet gives you information about the role of the Care Navigator and how they can help co-ordinate services to support your child.

Families, Young People and Children's Services Leicestershire
Partnership NHS Trust
Bridge Park Plaza
Bridge Park Road
Thurmaston
Leicester LE4 8PQ

Monday - Thursday (9.00am - 5.00pm)
Friday (9.00am - 4.30pm) 0116 295 1350



www.leicspart.nhs.uk

[Email: feedback@leicspart.nhs.uk](mailto:feedback@leicspart.nhs.uk)

If you are unsure who to contact, please call the
Care Navigation Team Number 0116 215 3265.
Leave a message and someone will get back to you
or email us at CareNavigators@leicspart.nhs.uk

What is a Care Navigator and how can they help me and my child?

We are an administrative team working with 0-19 Practitioners, Therapy Services and external partner agencies to support Families, Young People and Children. We can support with:

- helping you get the right services to support your child signposting you to local support networks
- helping professionals share information more easily, to co-ordinate health appointments
- gathering information from and sharing with Paediatrics, Speech and Language, CAMHS, Occupational Therapy etc., including checking on the progress of referrals
- attend meetings set up by external agencies to share health information when required
- providing information around your child's health appointments including who they will see, where and when.
- attend Team Around the Family meetings with professionals that are involved with your child/ren, using a Whole Family Approach to support your needs.

- not all families will require all the services we offer.

Your information

To help your child, consent will be gained to share information between professionals. We may request further information from and work with relevant agencies so that we can make sure your child has the help they need.

What sort of information is shared?

We share information such as:

- name, address and date of birth
- which professionals are working with you and your family at the moment
- other members of your family
- relevant health information

Multi-agency professional meetings

These meetings can be organised with the guidance of a health professional e.g. school nurse or health visitor, to support any decision making and enable your family to get the right support at the right time.